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920476-904983

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of : Anthony David Wilson
Serial No. : 10/032,422
Filed : December 21, 2001
For : Communications Call Routing
Examiner : Al Aubaidi, Rasha S
Art Unit : 2642
Customer number : 23644

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Name of person signing Jennifer J. Ramirez

Signature _____

RESPONSE TO OFFICE ACTION MAILED APRIL 23, 2004

Honorable Director of Patents and Trademarks
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir,

In response to the Office Action mailed April 23, 2004, please reconsider this application in light of the following amendments to the claims and remarks.